



ACCNet

WIRELESS

For IMPROVED
WiFi performance,
PLEASE TURN OFF:



Bluetooth Devices



Mobile Hot Spots



Wi-Fi Enabled Cameras



Wi-Fi Routers

The Arlington Convention Center (ACC) is the exclusive provider for wired and wireless (WiFi) services for events held at the ACC. The ACC WiFi service offers Internet access at limited bandwidth speeds servicing clients, exhibitors and attendees.

Wireless Internet service is vulnerable to interference from other wireless devices such as WiFi routers, wireless cameras, cordless phones, and personal WiFi hotspots.

The ACC requests your cooperation in minimizing and eliminating the use of these devices to improve the quality of wireless services in our facilities. Wireless users in the Exhibit Halls may experience higher levels of interference due to the nature of the event and any electronic equipment that may be a part of a product demonstration or display.

If you are conducting a product demonstration, presentation, or streaming video or audio over the Internet, we strongly recommend the purchase of a wired connection.

For additional information regarding our Wireless Operating Guidelines, please contact the ACC Exhibitor Services at (817) 459-5006.

Thank you,

Arlington Convention Center
Exhibitor Services





ACCNet



Free Public WiFi

- Checking Email
- Accessing basic web pages
- Sending small to medium attachments
- Transmitting unencrypted information
- Uninterrupted connection is not critical

Wired Ethernet Connection

- Accessing complex web pages
- Sending medium to large attachments
- Streaming Audio
- Streaming Video
- Displaying webinars
- Utilizing off-site networks or VPN
- Videoconferencing
- Transmitting financial data
- Clearing credit card transactions
- Transmitting encrypted information
- Require uninterrupted connection



Services Q&A

Q: HOW MANY DEVICES CAN OPERATE OFF A SINGLE INTERNET CONNECTION?

A: ACC provides a single device IP address per internet connection order. Individual IP addresses must be ordered for each device requiring connectivity.

Q: CAN I USE A NETWORK HUB OR SWITCH FOR MY INTERNET SERVICE?

A: Internet connections are locked to the number of IP addresses ordered. Devices connected to a network switch will not be assigned an IP address unless additional addresses are ordered.

Q: CAN I USE A ROUTER FOR MY INTERNET SERVICE?

A: Yes, you may utilize a router for the internet connection provided – however you must comply with all ACC guidelines and any ACC staff directives, which require the transmission power of any wireless networking of the router to be set to the lowest possible setting, and may require you to change the configuration of the router. The ACC reserves the right to refuse any equipment connection to the ACC wired network for any reason. Additionally ACC makes available a limited number of routers for rental. If you are not familiar with the configuration process of your router, it is recommended that you rent an ACC provided router.

Q: DO I NEED A STATIC IP ADDRESS FOR THE INTERNET CONNECTION PROVIDED?

A: No, all internet connections provided by ACC are Dynamic Host Configuration Protocol or DHCP assigned IP addresses.

CONTACT US if you require a Static IP address.

Q: IS THERE WIRELESS INTERNET SERVICE AVAILABLE?

A: Yes, a complimentary wireless internet service is available throughout the facilities. The wireless service has limited bandwidth and speed.

We ask that all attendees comply with the ACCNet Wireless guidelines to ensure the best possible wireless experience for all attendees in the facility. CONTACT US for additional wireless service information.

Q: IS THERE A CHARGE FOR WIRELESS INTERNET SERVICES?

A: No, there is not a charge for the complimentary wireless internet service.

ACCNet Networking WorkSheet

Show Name: _____

Dates: _____

Attendees

Total number of attendees:		
General Session		
	Location	
	# of seats	
	Will presenter be prompting attendees to follow along on their devices?	Y / N
Breakouts		
	Location(s)	
	# of seats	
	Will presenter(s) be asking attendees to follow along on their devices?	Y / N
Exhibit Hall / Public Areas		
	Location(s)	
	Does show management need to have public WiFi open to attendees on show floor?	Y / N
	Does show management want to brand the public WiFi?	Y / N
	Does show management want faster speed for attendees on public WiFi?	Y / N
	Does show management wish to disable public WiFi in any location(s)?	Y / N

Show Management

Does show management want a separate wireless network?	Y / N
Does show management want faster speed on a separate wireless network?	Y / N
Does show management need a <u>wired</u> (ethernet) network connection?	Y / N
Does show management need a higher speed <u>wired</u> (ethernet) network connection?	Y / N
If so, how many <u>wired</u> (ethernet) connections are needed?	
Where does show management need <u>wired</u> (ethernet) connections located?	
Does show management need to network devices together (eg. Network printers, POS system, wireless printers)?	Y / N

Presenters

Number of breakout rooms:	
Number of different presenters requiring internet:	
Can presenter(s) use wired internet (LAN)?	Y / N
Do presentations have streaming audio/video?	Y / N
Will presenters be asking attendees to follow along on their devices?	Y / N
Do presenter(s) need/want faster wireless access?	Y / N

Exhibitors

Location of exhibits:	
Number of exhibitors/vendors:	
Will show management be enforcing WiFi guidelines (no MyFi or personal hotspots)?	Y / N
Does show management want to provide faster WiFi to all exhibitors?	Y / N
Does show management want to brand exhibitor WiFi network?	Y / N
Does Show management need to allow attendees to use WiFi on show floor?	Y / N

ACCNet Networking Questionnaire

Show Name: _____

Dates: _____

Breakout Location:	
Number of seats:	
Date & Time of presentation:	
Does the presentation require internet connectivity?	Y / N
Number of devices that will be utilizing network connection:	
Type of device(s) that will be utilizing network connection (eg. iPad, laptop, MacBook, etc.):	
Can the device use wired internet (ethernet) connection?	Y / N
Does the device require WiFi connectivity?	Y / N
Does the presentation include streaming video, audio or remote access to an offsite computer ("GoToMyPC"-type connection?)	Y / N
Will the presenter be asking attendees to follow along on their devices or prompting all participants to visit a website at any point in the presentation?	Y / N